

Situation 04

Check in at a hotel

You arrive at a fictional hotel before your room is ready. You want to confirm the booking and leave your luggage.

Practice example: Hotel booking card; fictional practice data

Reserva: Asha Mehta.

Booking: Asha Mehta.

Estancia: 2 noches, del 12 al 14 de mayo.

Stay: 2 nights, from 12 to 14 May.

Habitación lista a las 15:00; consigna de equipaje disponible.

Room ready at 15:00; luggage storage available.

Read the exchange

Traveller. Buenos días. Tengo una reserva a nombre de Asha Mehta.

Good morning. I have a booking under the name Asha Mehta.

Staff. Sí, a nombre de Asha Mehta, para dos noches, del 12 al 14 de mayo.

Yes, under Asha Mehta, for two nights, from 12 to 14 May.

Traveller. Sí, correcto. ¿A qué hora estará lista la habitación?

Yes, that is correct. What time will the room be ready?

Staff. Estará lista a las 15:00.

It will be ready at 15:00.

Traveller. ¿Podría guardar mi equipaje hasta esa hora, por favor?

Could you store my luggage until then, please?

Staff. Sí, puede dejarlo en la consigna y recogerlo a las 15:00.

Yes, you can leave it in luggage storage and collect it at 15:00.

Situation 04 / Useful language

Phrases to reuse

Tengo una reserva a nombre de [Asha Mehta].

I have a booking under the name [Asha Mehta].

Replace the name with the name on your booking.

¿Son [dos] noches, del [12] al [14]?

Is it [two] nights, from the [12th] to the [14th]?

Check the number of nights and both dates. Use ¿Es una noche...? for a one-night stay.

¿A qué hora estará lista la habitación?

What time will the room be ready?

¿Podría guardar mi equipaje hasta esa hora?

Could you store my luggage until then?

¿Dónde está la consigna?

Where is the luggage storage area?

A nombre de

Use a nombre de to give the name on a booking. From the 12th to the 14th is two nights when check-in is on the 12th and check-out on the 14th.

Tengo una reserva a nombre de Asha Mehta.

I have a booking under the name Asha Mehta.

Situation 04 / Keep the exchange going

Follow the reply

They say La habitación estará lista a las 15:00.

The room will be ready at 15:00.

Your next reply ¿Podría guardar mi equipaje hasta esa hora?

Could you store my luggage until then? The question arranges storage during the wait.

They say ¿A nombre de quién está la reserva?

Under whose name is the booking?

Your next reply A nombre de Asha Mehta.

Under the name Asha Mehta. Give the name listed on the booking.

They say La consigna está junto a recepción.

The luggage storage area is beside reception.

Your next reply Gracias. ¿Puedo recogerlo a las 15:00?

Thank you. Can I collect it at 15:00? Confirm when you can collect the luggage.

Now try situation 4 in the practice book. Use your own details in its final prompt.

Free sample / Practice

Try the new booking details

04.1 At what time will this traveller's room be ready?

Reserva de práctica: Rohan Kapoor; tres noches, del 16 al 19 de junio. Habitación lista a las 14:30.

04.2 Choose the best reply to arrange luggage storage.

El personal dice: «La habitación estará lista a las 14:30». Quieres dejar el equipaje hasta esa hora.

- A. ¿Cuántas noches me quedo?
- B. ¿Podría guardar mi equipaje hasta las 14:30, por favor?
- C. ¿Está lista mi habitación a las 14:30?

04.3 Correct the number of nights to match the booking.

Reserva de práctica: Rohan Kapoor; tres noches, del 16 al 19 de junio. Tu borrador dice: «Tengo una reserva a nombre de Rohan Kapoor para cuatro noches».

04.4 Write a short reply that confirms the name, number of nights and dates.

Reserva de práctica: Rohan Kapoor; tres noches, del 16 al 19 de junio. El personal pregunta cuántas noches y qué fechas.

Free sample / Answers

Check your reply

04.1. La habitación estará lista a las 14:30.

The room will be ready at 14:30.

The new booking gives 14:30 as the room-ready time. The number of nights and dates describe the stay, not the time.

04.2 B. ¿Podría guardar mi equipaje hasta las 14:30, por favor?

Could you store my luggage until 14:30, please?

B asks for luggage storage until the room is ready. C checks the room time without asking for storage. A asks about the length of the stay.

04.3. Tengo una reserva a nombre de Rohan Kapoor para tres noches.

I have a booking under the name Rohan Kapoor for three nights.

Change cuatro to tres. A stay from 16 to 19 June is three nights. You can also include del 16 al 19 de junio.

04.4. A nombre de Rohan Kapoor. Son tres noches, del 16 al 19 de junio.

Under the name Rohan Kapoor. It is three nights, from 16 to 19 June.

Give the name, three nights and both dates. Another clear, polite reply with these same details is valid.

Check for: Booking name Rohan Kapoor; Three nights; 16 to 19 June.

Make it yours

Use your booking name, dates and room-ready time to check in and ask about luggage.

Tengo una reserva a nombre de Neha Rao, para tres noches, del 8 al 11 de junio. ¿Podría guardar mi equipaje hasta las 14:00?

I have a booking under the name Neha Rao for three nights, from 8 to 11 June. Could you store my luggage until 14:00?

The full kit has 14 adult travel situations, a separate practice book and phone cards. See spanishvidya.com/kits/travel.